

## BOOKING POLICY & CANCELLATION POLICY

For booking confirmation a deposit equal to 30% of the total amount is required. All bookings confirmed with a paid deposit can be cancelled up to 3 weeks before the the arrival date with a refund of 70% of the amount paid or, alternatively, we guarantee the issuance of a voucher -with a value equal to 90% of the amount paid as a deposit that can be spent during the 2024 season. f the cancellation occurs less than 7 days from the scheduled arrival date, the total balance of the practice is required.



Our guests will have the opportunity to ensure their stay through Europ Assistance, providing even greater protection both during the booking process (in case of cancellation) and during the stay (in case of early departure). The fixed cost of the practice is  $45 \in$  per booking.

The policy can be added at the time of the reservation, requesting to the operators.

## EUROP ASSISTANCE GUARANTEES BENEFITS:

Refund in case of application of penalty fees due to cancellation Reimbursement of medical expenses in case of injury or disease (also for Covid-19) Medical assistance during the trip Repeat trip due to re-entry for medical reasons and early re-entry Vehicle Assistance within national borders Assistance to family members at home.

The insurance fee is not refundable in case of cancellation. Check all the travel insurance conditions on pur web site.

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