

CANCELLATION POLICY

All bookings confirmed with a paid deposit can be cancelled up to 3 weeks before the arrival date with a refund of 70% of the amount paid or, alternatively, we guarantee the issuance of a voucher - with the value equal to the amount paid as a deposit - that can be spent during the 2023 season. The choice between the two methods remains at the discretion of the guest. Any voucher issued can also be transferred to other people.



Our guests will have the opportunity to ensure their stay through Europ Assistance, providing even greater protection both during the booking process (in case of cancellation) and during the stay (in case of early departure). The fixed cost of the practice is 45 € per booking.

The policy can be added at the time of the reservation, requesting to the operators.

EUROP ASSISTANCE GUARANTEES BENEFITS:

- Refund in case of application of penalty fees due to cancellation
- Reimbursement of medical expenses in case of injury or disease (also for Covid-19)
- Medical assistance during the trip
- Repeat trip due to re-entry for medical reasons and early re-entry
- Vehicle Assistance within national borders
- Assistance to family members at home.

The insurance fee is not refundable in case of cancellation.

Check all the travel insurance conditions on our web site.