

CANCELLATION POLICY

All bookings confirmed with a paid deposit can be cancelled up to 3 weeks before arrival, with a refund of 70% of the amount paid for the overnight if settled by March 31 or 50% of the amount if settled later.



Starting this year, our guests will have the opportunity to ensure their stay through Europ Assistance, providing even greater protection both during the booking process (in case of cancellation) and during the stay (in case of early departure). The fixed cost of the practice is 37 € per booking.

The policy can be added at the time of the reservation, requesting to the operators - who will also provide specific details of the coverage. The insurance fee is not refundable in case of cancellation.

EXTRAORDINARY REGULATIONS FOR COVID-19

Due to the momentary situation linked to the COVID-19 pandemic, we have decided to guarantee our guests tranquility and safety in which the circumstance is prolonged to the 2021 season.

Specifically, if national restrictions still prevail and the Covid-19 pandemic affects also the upcoming season, we will give the possibility to cancel the reservation up to 21 days before the arrival date with a refund of 70% of the amount paid or, alternatively, we guarantee the issuance of a voucher - with the value equal to the amount paid as a deposit - that can be spent during the 2021 and 2022 seasons. The choice between the two methods remains at the discretion of the guest.

In the event that the emergency continues beyond the date of the booking made, with the consequent impossibility of movement on Italian territory (and the consequent closure of the village), the expected refund will be 100% of the amount paid, or even in this case a peer voucher can be issued and spent by the end of the 2022 season. Again, the choice of the type of refund remains at the discretion of the guest.