

## EXTRAORDINARY REGULATION FOR CANCELLATIONS OF BOOKINGS 2020

Due to the momentary situation linked to the COVID-19 pandemic, we have decided to guarantee our guests tranquility and security in case of cancellation of their booking for the 2020 season.

Specifically, we give the possibility to cancel the reservation up to 14 days before the arrival date expected with a refund of 70% of the amount paid, or, alternatively, we guarantee the issuance of a vouchers of a value equal to the amount paid as a deposit that can be spent during the 2020 season and, in addition, during the 2021 season. The choice between the two modes remains at the discretion of the guest.

In the event that the emergency continues beyond the date of the booking made, with the consequent impossibility of movement on Italian territory and the consequent closure of the village, the expected reimbursement

it is 100% of the amount paid, or even in this case a peer voucher can be issued amount that can be spent by the end of the 2021 season. Again, the choice of the type of refund remains at the discretion of the guest.