

RESERVATION AND CANCELLATION POLICY

A deposit of 30% of the total amount is required for booking confirmation. All reservations confirmed with a paid deposit may be cancelled up to 21 days before the scheduled arrival date with a refund of 70% of the amount paid as a deposit, or, alternatively, a voucher equal to 90% of the amount paid as a deposit may be requested to be issued, expendable during the 2025 season. If the cancellation of the reservation is made less than 7 days before the scheduled arrival date, the full balance is required.



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GUARANTEES OFFERED BY EUROP ASSISTANCE

Reimbursement of any penalties applied in the event of trip cancellation
Reimbursement of medical expenses from accident or illness (including Covid-19)
Travel medical assistance
Trip rescheduling/reimbursement following a medical re-entry or early return
Car assistance si national territory
Assistance to family members at home
Home assistance (on national territory)

The policy has deductibles and limitations, download the terms and conditions on our website. The insurance fee is non-refundable in case of cancellation.